

DATA PROTECTION INFORMATION FOR OUR CUSTOMERS (M/F/D) AND BUSINESS PARTNERS

HOW WE HANDLE YOUR DATA AND YOUR RIGHTS

INFORMATION PURSUANT TO ARTICLES 13, 14 AND 21 OF THE GENERAL DATA PROTECTION REGULATION (GDPR)

The following information provides an overview of how your personal data is processed and your rights. Which specific data is processed and how it is used depends largely on the agreed contracts or services.

1. WHO IS RESPONSIBLE FOR DATA PROCESSING AND WHO CAN I CONTACT?

The controller is

KAMAT GmbH & Co. KG
Salinger Feld 10
58454 Witten
Telephone: + 49 2302 89 03 0
Email: info@kamat.de

You can contact our [data protection officer](#) at:

GDI Gesellschaft für Datenschutz und Informationssicherheit mbH
Mr Olaf Tenti
Alter Schloßweg 30, 58119 Hagen
Telephone: +49 (0) 2331/356832-0
Email: datenschutz@gdi-mbh.eu

2. WHAT SOURCES AND DATA DO WE USE?

We process data that we receive directly from you in the course of our business relationship, e.g. in the context of concluding a contract or placing an order, from enquiries, offers and consultations.

Specifically, we process the following data:

- Master data from the contract documents (e.g. name, address and contact details, bank details),
- Data in connection with the execution of the contract (e.g. subject matter of the contract, billing address, payment type and method, contact person), Correspondence (e.g. correspondence with you),
- information about your financial situation (e.g. credit rating data),
- advertising and sales data.

3. WHY DO WE PROCESS YOUR DATA (PURPOSE OF PROCESSING) AND ON WHAT LEGAL BASIS?

Below, we inform you about why and on what legal basis we process your data.

3.1 TO FULFILL CONTRACTUAL OBLIGATIONS (ART. 6(1)(B) GDPR)

We process your data to perform our contracts with you, i.e. in particular to execute your orders and provide our services to you. The specific purposes of data processing depend on the specific services and contract documents.

3.2 WITHIN THE FRAMEWORK OF THE BALANCING OF INTERESTS (ART. 6 PAR. 1 LIT. F GDPR)

We may also use your data on the basis of a balancing of interests to protect our legitimate interests or those of third parties. This is done for the following purposes:

- Supporting our employees in advising and supporting business customers and in sales
- General business management and further development of services and products,
- Advertising, market and opinion research, customer satisfaction surveys,
- Assertion of legal claims and defence in legal disputes,
- Prevention and investigation of criminal offences,
- Ensuring IT security and IT operations,
- ensuring and maintaining domestic authority and guaranteeing operational safety.

Our interest in the respective processing arises from the respective purposes and is otherwise of an economic nature (efficient task fulfilment, sales, avoidance of legal risks). Insofar as the specific purpose permits, we process your data in a pseudonymised or anonymised form.

3.3 ON THE BASIS OF YOUR CONSENT (ART. 6(1)(A) GDPR)

If you have given us your consent to process personal data, the respective consent is the legal basis for the processing specified therein.

In addition, you may have consented to receiving advertising by email or telephone.

Consent can be revoked at any time. This also applies to the revocation of declarations of consent that were given before the GDPR came into force, i.e. before 25 May 2018. The revocation only takes effect for the

future. Processing that took place before the revocation is not affected. A revocation can be made to the office named in section 1.

3.4 ON THE BASIS OF LEGAL REQUIREMENTS (ART. 6(1)(C) GDPR)

We may process your data to the extent necessary to comply with legal obligations to which we are subject. This applies in particular to tax and commercial law retention obligations arising from the German Commercial Code (HGB) or the German Fiscal Code (AO).

4 WHO RECEIVES MY DATA?

Your data will only be passed on if permitted by law. Within our company, your data will be received by those departments that need it to fulfil our contractual and legal obligations or to perform their respective tasks. Our vicarious agents may also receive data for the aforementioned purposes. These include, for example, tax consultants, law firms, etc.

Furthermore, personal data may be passed on for the purpose and within the scope of order processing (Art. 28 GDPR). This is the case with order processors employed by us, particularly in the area of IT services and logistics, who process your data for us in accordance with our instructions.

In addition, the following bodies may receive your data:

- public authorities and institutions (e.g. tax authorities, customs administration) in the event of a legal or official obligation, and
- other bodies for which you have given us your consent to transfer data.

In order to assess the risk of concluding a contract, we may send your personal data to a credit agency or request information about you from them. This transfer is permitted under Art. 6(1)(f) GDPR because we have legitimate interests in limiting economic risk. The credit agencies evaluate the information collected by us and others and provide us with an assessment of the default risk in individual cases.

Possible partners in this data exchange are:

Euler Hermes Germany Branch of Euler Hermes SA
Gasstraße 29
22761 Hamburg

Data protection information: <https://www.allianz-trade.de/datenschutz.html>

SCHUFA Holding AG
P.O. Box 10 34 41
50474 Cologne

Privacy policy: <https://www.schufa.de/de/datenschutz/>

Infoscore Forderungsmanagement GmbH
Gütersloher Straße 123
33415 Verl

Bisnode Deutschland GmbH (Dunn and Bradstreet)
Robert-Bosch-Straße 11
64293 Darmstadt

Data protection information: <https://www.bisnode.de/daten-und-sicherheit/>

Creditreform Münster
Scharnhorststraße 46
48151 Münster
Privacy policy: <https://www.creditreform.de/muenster/datenschutz>

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5 HOW LONG IS THE DATA STORED?

Where necessary, we process your personal data for the duration of our business relationship, which also includes the initiation and execution of a contract. In addition, we are subject to various storage and documentation obligations, which arise from the German Commercial Code (HGB) and the German Fiscal Code (AO), among other things. The periods specified there for storage and documentation are two to ten years.

Finally, the storage period is also assessed in accordance with the statutory limitation periods, which, for example, according to Sections 195 et seq. of the Civil Code (BGB), are generally three years, but in certain cases can also be up to thirty years.

6 IS DATA TRANSFERRED TO A THIRD COUNTRY?

Your data will only be transferred to countries outside the European Economic Area (EEA) (third countries) if and to the extent that this is necessary for the execution of the contractual relationship or required by law (e.g. accounting, administration) or if you have given us your consent.

If we use software from providers based in third countries or software from providers with subcontractors/service providers in third countries to perform our contractual relationship, your data or parts of your data may be transferred to third countries (e.g. the USA), depending on the purpose of the processing.

An adequacy decision within the meaning of Art. 45 (3) GDPR exists for the USA. Personal data from the EU can now be transferred to companies and organisations in the USA that have certified themselves for the EU-U.S. Data Privacy Framework without the need for further protective measures. This adequacy decision thus serves as the basis for data transfers to the service providers we use in the USA.

If there is no adequacy decision within the meaning of Art. 45 (3) GDPR or if the company or organisation in the USA has not certified itself for the EU-US Data Privacy Framework, we conclude standard data protection clauses issued by the EU Commission within the meaning of Art. 46 for the protection of your data with the respective service providers/providers. S. Data Privacy Framework, we conclude standard data protection clauses issued by the EU Commission within the meaning of Art. 46 (2) lit. c GDPR with the respective service providers/suppliers to protect your data. Furthermore, some of our service providers have implemented binding internal data protection regulations (BCR) within the meaning of Art. 47 GDPR for their group of companies or the same group of companies, which have been approved by the respective competent supervisory authority.

7 WHAT OTHER DATA PROTECTION RIGHTS DO I HAVE?

Under the respective legal requirements, you have the right to information (Art. 15 GDPR, Section 34 of the Federal Data Protection Act (BDSG) in the version valid from 25 May 2018), to rectification (Art. 16 GDPR), to erasure (Art. 17 GDPR, § 35 BDSG), to restriction of processing (Art. 18 GDPR) and to data portability (Art. 20 GDPR).

You also have the right to lodge a complaint with a data protection supervisory authority (Art. 77 GDPR, Section 19 BDSG).

8 AM I REQUIRED TO PROVIDE DATA?

Within the scope of our business relationship, you only need to provide the personal data that is necessary for the establishment, execution and termination of a business relationship or that we are legally obliged to collect.

Without this data, we will generally have to refuse to conclude the contract or execute the order, or we will no longer be able to perform an existing contract and may have to terminate it.

9 TO WHAT EXTENT IS THERE AUTOMATED DECISION-MAKING IN INDIVIDUAL CASES?

We do not use automated decision-making in accordance with Art. 22 GDPR to establish and execute the business relationship. Should we use these procedures in individual cases, we will inform you separately if this is required by law.

10 TO WHAT EXTENT IS MY DATA USED FOR PROFILING?

We do not process your data with the aim of evaluating certain personal aspects (so-called "profiling").

11 WHAT RIGHTS OF OBJECTION DO I HAVE? (ART. 21 GDPR)

11.1 INDIVIDUAL RIGHT TO OBJECT

You have the right to object at any time, on grounds relating to your particular situation, to the processing of personal data concerning you which is carried out on the basis of Article 6(1)(f) GDPR (data processing based on a balancing of interests); this also applies to profiling based on this provision within the meaning of Article 4(4) GDPR.

If you object, we will no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing that override your interests, rights and freedoms, or the processing serves to assert, exercise or defend legal claims.

11.2 RIGHT TO OBJECT TO THE PROCESSING OF DATA FOR DIRECT MARKETING PURPOSES

We may also process your data for direct marketing purposes within the scope of the statutory provisions. You have the right to object at any time to the processing of personal data concerning you for the purpose of such advertising. This also applies to profiling insofar as it is related to such direct marketing.

If you object to processing for direct marketing purposes, we will no longer process your personal data for these purposes.

The objection can be made informally and should be addressed to the contact options listed in section 1.

KAMAT GmbH & Co KG
As of: March 2026